



Exception Item Processing - Morning Session

Your office

Sep. 21, 2010 10:00AM - 11:00AM

Description: This course is designed to provide an in-depth study of the exception handling process. This session will include information on the following:

- Identification of exception items
- Definition of the return process for ACH items
- Identification of key return reason codes and their proper use
- The comparison of unauthorized items, revoked authorization, stop payments and how to handle each of these items

Date: Tuesday, September 21, 2010

Time: 10:00 am – 11:00am EST

Sponsored by: First Carolina Corporate Credit Union

Presenter: Sharon Gerald
Member Relations Manager
First Carolina Corporate Credit Union

Who should attend: ACH Operations, Staff and Management, Compliance Officers and Auditors?

Educational Investment:

iCAPS users: \$50.00 per attendee

Non iCAPS users: \$65.00 per attendee

FCCCU Members

If you have any questions, please contact Sharon Gerald at (800) 585-4317, ext. 3262

VACORP Members

If you have any questions, please contact Harry Simmerman.

[Click here to register!](#)

Exception Item Processing - Afternoon Session

Your office

Sep. 21, 2010 2:00PM - 3:00PM

Description: This course is designed to provide an in-depth study of the exception handling process. This session will include information on the following:

- Identification of exception items
- Definition of the return process for ACH items
- Identification of key return reason codes and their proper use
- The comparison of unauthorized items, revoked authorization, stop payments and how to handle each of these items

Date: Tuesday, September 21, 2010

Time: 02:00 pm – 3:00pm EST

Sponsored by: First Carolina Corporate Credit Union

Presenter: Sharon Gerald
Member Relations Manager
First Carolina Corporate Credit Union

Who should attend: ACH Operations, Staff and Management, Compliance Officers and Auditors?

Educational Investment:

iCAPS users: \$50.00 per attendee

Non iCAPS users: \$65.00 per attendee

FCCCU Members

If you have any questions, please contact Sharon Gerald at (800) 585-4317, ext. 3262

VACORP Members

If you have any questions, please contact Harry Simmerman.

[Click here to register!](#)

Save the Date!

First Carolina is pleased to host our 9th **Annual Financial Conference on September 15-17, 2010.**

The conference will be held at the [Ballantyne Resort](#) in Charlotte, NC and is designed for anyone from credit unions charged with the day-to-day responsibility of managing the balance sheet:

- CFOs and CEOs
- Asset/Liability Managers
- Investment Officers
- ALCO members and Board Members
- Controllers and Treasurers

We are confident that you will find the sessions informative and the time to interact with your peers invaluable. *We are currently in the process of creating the agenda so if you have any suggestions for topics, please email them to Kecia Brooks.*

Additional details and registration information will be emailed to you in July. You do not need to register at this time. Simply add the dates to your calendar for now. We hope that you will make plans to join us.

Date: September 15-17, 2010

Place: Ballantyne Resort

10000 Ballantyne Commons Parkway
Charlotte, NC 28277

For more information, please contact Kecia Brooks at (800) 585-4317, ext. 3218 or via email at kbrooks@firstcarolina.org.

2010 -3rd Quarter Holiday Closings

Labor Day – Monday, September 6, 2010

First Carolina's holiday schedule is based on the official Federal Reserve holiday schedule. A link to the each Federal Reserve office is available on our website to assist in determining changes to your coin and currency order days. FCCCU's complete 2010 holiday schedule is available at www.firstcarolina.org by clicking on the **About Us** tab.

Save the Date!

First Carolina and VACORP are pleased to host our 5th Annual **Payment Systems Conference on October 26-27, 2010.**

We will have two days of dynamic speakers and the opportunity of interacting with your peers is available. The conference will be held at First Carolina Corporate in Greensboro, NC and is designed for anyone from credit unions charged with the day-to-day responsibility of facilitating payment operations:

- ACH Personnel
- Credit Card Personnel
- Wire Personnel
- Compliance Officers
- Auditors
- Treasury Management Personnel
- Anyone needing a refresher in the basics of ACH; ODFI/RDFI rights and responsibilities
- Anyone preparing for the AAP exam or needing AAP recertification credits & New ACH Operations Personnel

Our goal is to create a conference that you find beneficial so if you have any topics for the agenda that you would like to suggest, *please feel free to make your suggestions known.*

Additional details and registration information will be emailed to you in September. You do not need to register at this time. Simply add the dates to your calendar for now.

We hope that you will make plans to join us!

For more information, please contact Sharon Gerald at (800) 585-4317, ext.3262 or via email at sgerald@firstcarolina.org.



BALANCE Webinar

Your Office

Aug. 17, 2010 10:00AM - 11:00AM

Through an innovative partnership between First Carolina Corporate Credit Union and BALANCE, all credit unions in North Carolina and South Carolina with less than \$50,000,000 in assets now have access to free financial education and counseling through BALANCE. On this site, you'll find all of the tools and information you need to implement your partnership.

[BALANCE](#) is a comprehensive financial education and counseling service. We partner with credit unions nationwide to help members reach their financial goals while supporting credit union initiatives:

- *Strengthening member relationships
- *Providing financial education
- *Helping members in crisis
- *Reducing losses
- *Supporting members in reaching their financial goals
- *Serving the underserved
- *Providing differentiation from other financial institutions
- *Supporting alternatives to predatory financial services

***There is no cost to attend the session.**

[Click here to register for this event!](#)

If you have any questions about the session and/or BALANCE, contact Tonya Monteiro at (800) 585-4317, ext. 3263.